

## **Returns form**

You may want to return or change some of the items in your order. We understand this and we've tried to make the process as simple as possible for you.

You have 28 days from the day of receipt to return any item to our fulfilment company. Please package your items, with any tags attached and in its original packaging.

Send your returns to:

## Advanced Card Bureau, Unit 1c, Gore Cross Business Park, Corbin Way, Bridport, Dorset DT6 3UX

If you are unable to send the returns within 28 days please contact us on 01297 630 300 and we'll make alternative arrangements.

For our full returns terms and conditions, please visit: <a href="www.rivercottage.net/terms-estore">www.rivercottage.net/terms-estore</a>

Order number	Full name	Address and postcode

Qty	Description	Reason code	Reason for return
			1. Looks different to
			image on site
			2. Arrived too late
			3. Poor quality / faulty
			4. Doesn't fit
			5. Incorrect item
			received
			6. Parcel damaged on
			arrival